

## Why Choose Donvale Rehabilitation Hospital?

### ***Experience Matters***

10 highly respected Rehabilitation Physicians, an experienced team of dedicated rehabilitation nurses and over 130 Allied Health Staff to guide your recovery

### ***National Recognition for Astonishing Care***

Exemplary Accreditation results – a record 47 Met with Merits

### ***In the Safest of Hands***

99.77% of our patients are safely managed due to our exceptionally low Hospital Acquired Infection rate

### ***Trusted by Your Specialist***

More than 250 specialists refer to Donvale each year

### ***Trusted by Our Community***

More than 2500 inpatients & 2000 Day patients are treated per year

Your Journey.  
Shared.

01

02

### ***Happy Staff, Happy Patients.***

Donvale's staff engagement is a very high 80% on Independent Survey (compared to the Global Healthcare Score of 63%)  
Donvale's Net Promoter Score of 79 is rated as World Class (Independent Patient Satisfaction Survey)

03

### ***Excellence in Action***

Large number of staff completed or enrolled in post graduate courses, 2 PhD studies underway  
Compassionate, experienced and progressive staff

04

### ***Getting the Small Details Right***

Freshly cooked meals prepared onsite by our professional catering department

06

07

### ***So Convenient***

**Free** onsite parking and a shopping centre located across the road

08

### ***Easy To Get To***

Located just off the Eastern Freeway

09

